

### treasury

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PROVINCE OF KWAZULU-NATAL

Financial Literacy in KwaZulu-Natal - a Case of Umkhanyakude District

Municipality

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#### **Topics covered**

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  - 1.2 Problem statement
  - 1.3 Objectives of the study
- 2. Methodology and Data Collection
- 3. Results
- 4. Conclusion, Recommendations, Limitations and Further Research.



#### 1. Introduction

☐ Financial Literacy is the ability to effectively evaluate and manage one's finances in order to make sound decisions (Atkinson and Messy, 2012).

☐ Financial illiteracy means that individuals are short of the working knowledge of financial concepts and do not possess the necessary skills which are essential in making economically enhancing decisions (Struwig *et al.*, 2013).



#### 1.1 Background

☐ Financial education in schools, workplaces and business improves financial behaviour (Gale and Levine (2015). ☐ Education has positive effects in augmenting personal saving (Bernheim et al., 2001). ☐ Illiterate individuals find it ambiguous to address basic financial issues (Bernheim, (1998). ☐ In SA, Financial literacy is generally low amongst women, young people between the ages of 16 and 29, and amongst black Africans and colored people (Roberts et al., 2012 & 2013).



### Department: Treasury PROVINCE OF KWAZULU-NATAL 1.1 Background...continued

☐ As expected level of education in rural farms, traditional areas and informal settlements recorded the lowest financial literacy levels in SA (*Struwig et al.*, 2012 & 2013).



### 1.1 Background...continued

- $\Box$  C = 61.2% of the national real GDP
- ☐ Savings = 15.3 % as a percentage of GDP
- $\square$  Savings by households = 0.2% of GDP
- ☐ Debt-to-disposable income ratio at about 78% (SARB, 2015)
- ☐ Rely on FDI
- ☐ Exchange Rate
- ☐ Government debts



#### Treasury PROVINCE OF KWAZULU-NATAL Background: Why Umkhanyakude?

#### **Key Socio-economic indicators**

	2014	
	KwaZulu-Natal	Umkhanyakude
Population size	10 694 400	642 821
%share of KZN	100	6.01
% Share by LMs to DM		100
GDP-R	R 476 100 965	R 11 776 070
%share of GDP-R	100	2.47
GDP Per Capita	45 308	18 319
Unemployment rate	21.8%	32.7%
People in Poverty	42.5	56.1
HDI	0.56	0.47
Inequality( Gini- Coefficient)	0.63	0.58
Literacy (20+ years with		
Gr7)	80.0%	(68.7%)

Source: Stat SA, 2014 & 2015 and Global Insight, 2015







#### 1.2 Problem statement

☐ What is the level of financial literacy among the people of Umkhanyakude in terms of money management, financial planning, choosing appropriate products as well as financial knowledge and understanding?



#### 1.3 Aim of the Study

- ☐ Identify potential needs and gaps in terms of specific aspects of financial literacy in Umkhanyakude District Municipality (UDM).
- ☐ Understand Financial literacy in terms four (4) components:
  - > financial control,
  - ➤ financial planning,
  - >choosing financial products, and
  - > knowledge & understanding of financial matters.



#### 2. Research Methodology

- □ Sample design: 521 questionnaires to households at ward levels using Community Development Workers (CDWs), covering local municipalities in UDM (Umhlabuyalingana, Jozini, The Big 5 False Bay, Hlabisa and Mtubatuba).
- □ Represents 0.4 per cent of the total 133 391 HH in the DM (Global Insight, 2015), while GHS survey by Stats SA = 0.2% (about 30 000 of the total 15 341 959).
- A single member (16 years or older) of a household was randomly chosen and the CDW assisted him/her to fill in the questionnaire (20 questionnaires per CDW).



#### 2. Research Methodology.... Cont

- When weighted, the sample size represents a total of 108 576 households in Umkhanyakude.
- CDWs were provided with a one day training on selection and sampling of households; operating procedures; research protocol; and ethical considerations.
- Questionnaire was discussed in detail.
- Providing clarification on questions.
- ☐ Data collection commenced on 1 Nov 2014 to 31 March 2015
- Quality control.

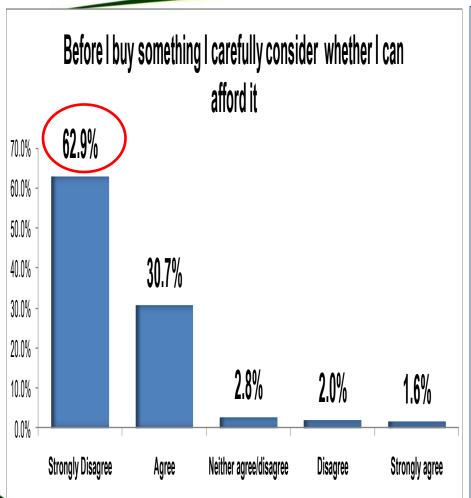


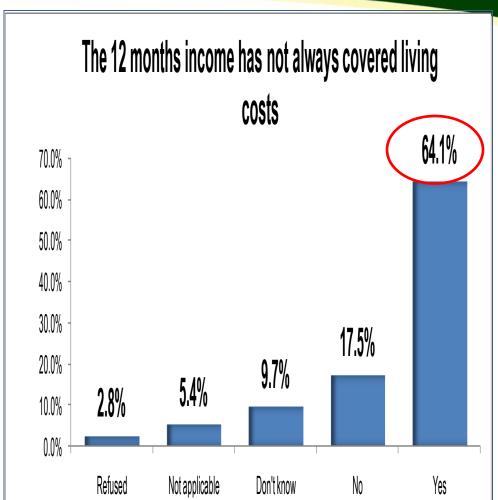
#### 2. Research Methodology...Cont

- ☐ Questions were structured into 4 (four) themes:
  - Money Management
  - Financial Planning
  - Choosing appropriate products
  - > Financial knowledge and understanding.
- □ HH were randomly selected from each ward within the 5 LMs.
- Data was captured using SPSS.
- Chronbachs Alpha was used to calculate for Validity and reliability.



### Treasury PROVINCE OF KWAZULU-NATAL 3.1 Results: Financial Management

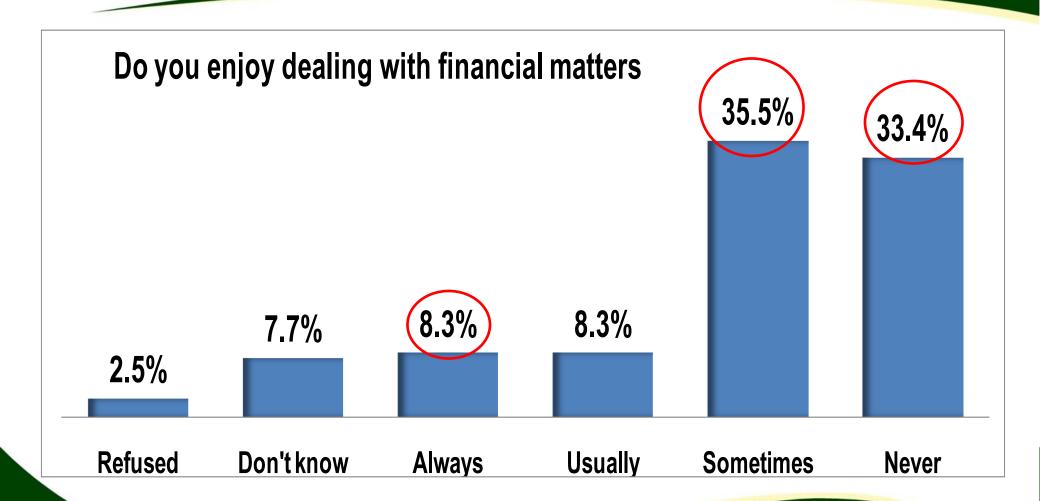




Making ends meet

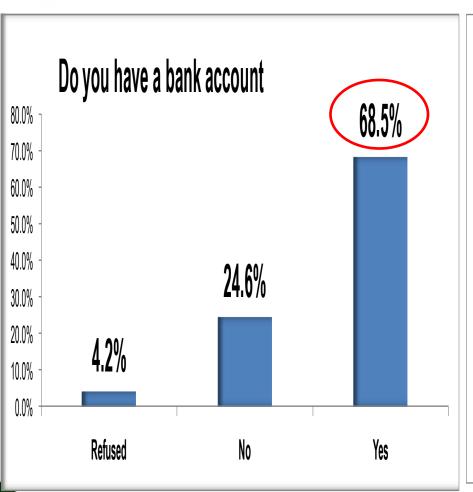


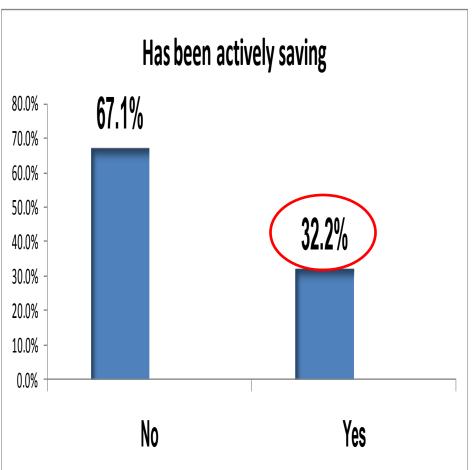
### Treasury 3.1 Results: Financial Management...Cont PROVINCE OF KWAZULU-NATAL





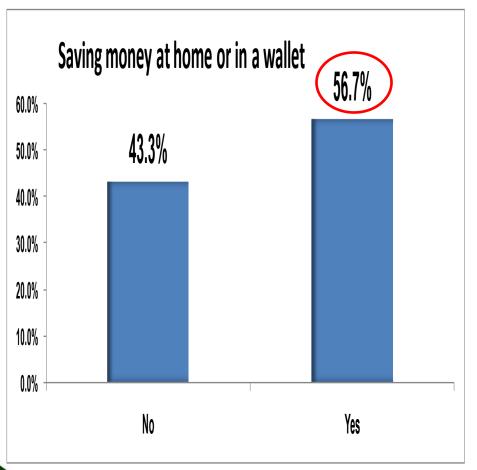
### Department: Treasury PROVINCE OF KWAZULU-NATAL Results: Financial Planning

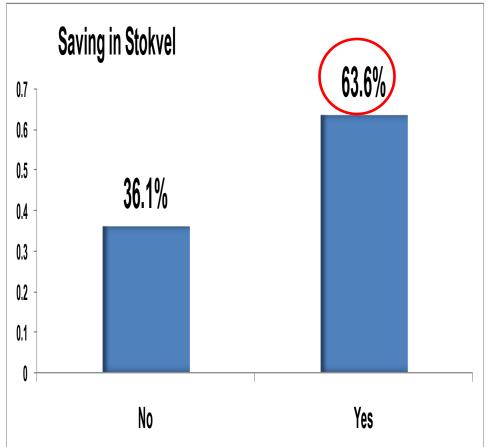






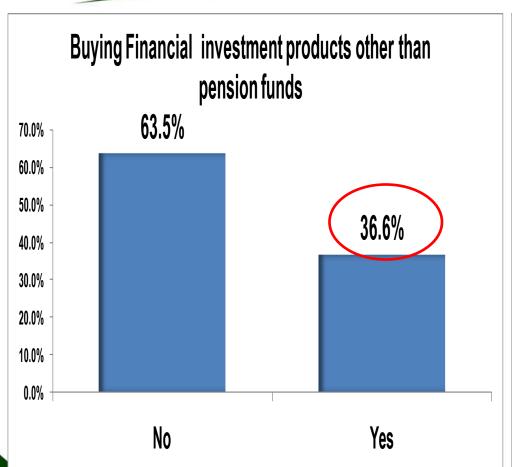
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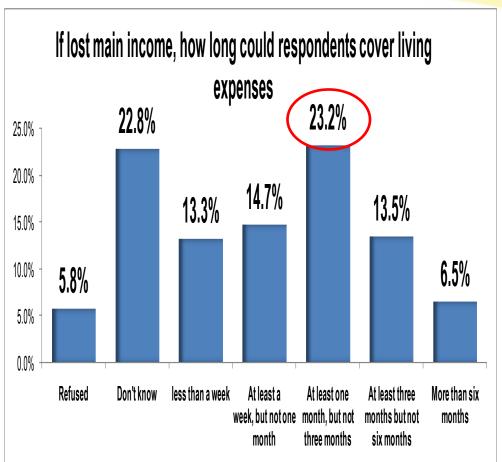






#### 3.3 Results: Financial Planning

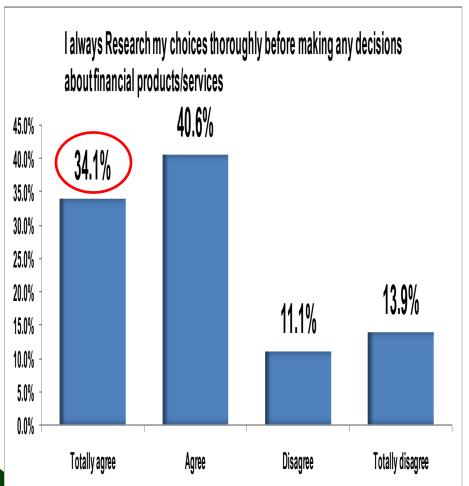


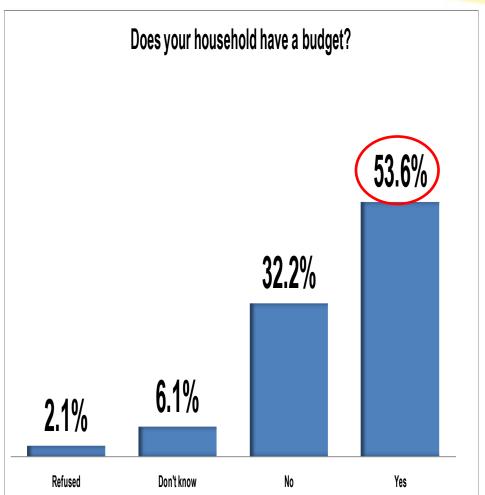




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3.4 Results: Choosing Financial Products



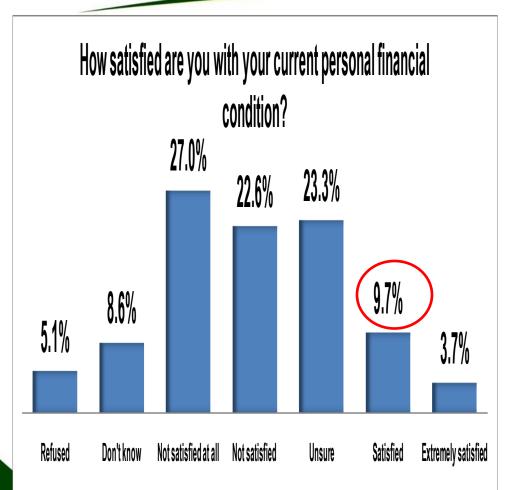


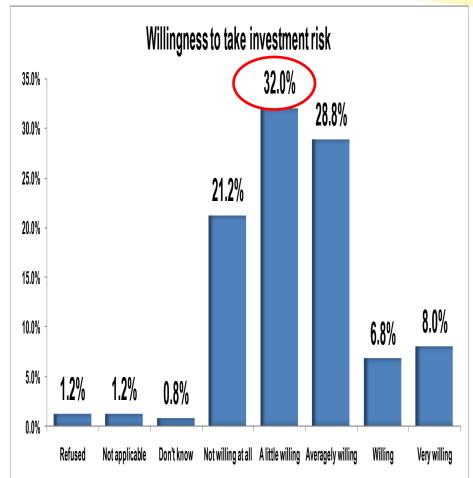


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# Conclusion, Recommendations, Limitations and Further Research

- ☐ Generally, results indicate that financial literacy is low in uMkhanyakude compared to the result at the national level.
- ☐ Since this is work in progress, attempt will be made to improve the paper by comparing results by race, gender and age category.
- ☐ Methodology applied by OECD, which was also used by Ludwig *et. al* (2011, 2013 and 2013) will also be adopted to calculate financial scores in uMkhanyakude and ultimately across districts in KZN.



# Conclusion, Recommendations, Limitations and Further Research

- ☐ Full implementation of the National Financial Education Strategy should be made one of the South Africa's top priorities.
- ☐ The aim is the strategy is to empower the entire SA population on issues related to financial management, particularly those that are vulnerable and UDM is no exception.
- Non-profit organisations such as KwaZulu-Natal Financial Literacy Association (KZN FLA) should be accorded the support they need to spread their wings to penetrate rural and less affluent areas such as uMkhanyakude District Municipality.



# Conclusion, Recommendations, Limitations and Further Research

- ☐ Descriptive data was used without conducting statistical
  - comparability???
- ☐ The study needs to be augmented and conducted across districts within the province.



### Thank you